New! Your On-Screen Electronic Program Guide is Going HD!

We are pleased to announce that during the week of July 8th, your on-screen Electronic Program Guide (EPG) will be upgraded with a brand new High Definition (HD) look, enhanced features, together with the same familiar functionality.

For a sneak peak of the new i-Guide, tune to channel 23 or visit our website at www.volcanocommunications.com/iguide.

What's New with i-Guide HD?

- **Sleek, new high-resolution user interface** – the modern, wide-screen (16:9) display looks great on HDTVs with a new black & grey color-scheme and crisp fonts.
- **HD Auto-Tune** – subscribers can always enjoy their favorite shows in the best resolution. When tuning to a Standard Definition (SD) channel, i-Guide will automatically tune to the HD equivalent (when available). Subscribers can turn the HD Auto-Tune off in Setup.
- **DVR Live buffer increases** – this version increases buffering of HD content to 90 minutes (an increase from 15 minutes).
- **Genre color-coding layout** – the grid now has color-coding bars on the left side of the grid cell – replacing the full grid-cell coloring – for a more streamlined design. Color-coding remains the same: purple for movies, blue for kids and green for sports.
- **No new remote control** functions to learn.
- **The new i-Guide will scale to SD resolution automatically** for SD set-top boxes connected to SD TVs.
- **Your current settings, scheduled recordings, PINs**, and parental controls will be retained.

We are sure you will enjoy your new EPG and its enhanced features.

Note: If you have an SD set-top box, the view will remain in SD format. If you experience image quality issues, adjustments can be made from the Setup Menu. Call for assistance.