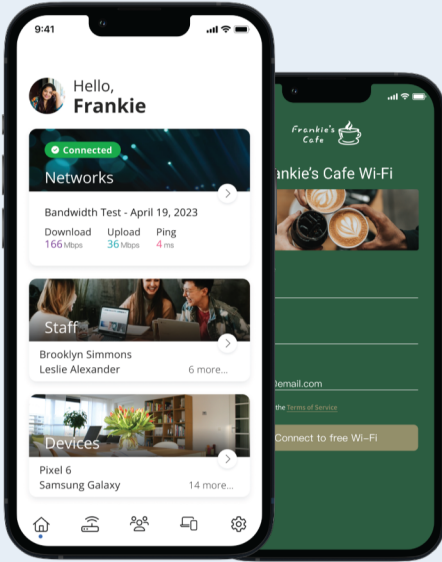# CommandWorx
Quick Start Guide

Primary Network Set Up

• Tap Network from the Home screen.
• Tap the plus sign.
• Select the desired network.
• Enter the Network Name (SSID).
• Enter a secure Wi-Fi password.
• Tap Options to customize and view security and Network Restriction options.
• Click Save.

Point of Sale Network Set Up

• Tap Network from the Home screen.
• Tap the plus sign.
• Select the desired network.
• Enter the Network Name (SSID).
• Enter a secure Wi-Fi password.
• Tap Options to customize and view security and Network Restriction options.
• To connect wireless point of sale (POS) devices, enable Wireless Network Access. To enhance business security, the POS network does not broadcast the POS SSID.
• Tap Edit and enable Broadcast SSID to connect a wireless POS device or tap Connect • Device via WPS (Wi-Fi Protected Setup) to connect a POS device that requires WPS connectivity.
• Contact your service provider to assist with connecting wired POS devices.
• After Wired Network Access is enabled and set up, both Primary and Point of Sale wired devices will require manual approval when first connected.

Staff Network Set Up

• Tap Network from the Home screen.
• Tap the plus sign.
• Select Staff network.
• Select Staff Network Configuration.
• See details below.

Shared Password for Staff

• Select Shared Password to create one password all staff members will share to access the Staff Network.
• Add a secure password.
• Customize Options which will apply to all staff members.

Individual Passwords for Staff

• Select Individual Passwords to maximize security and customization.
• Customize Options that apply to entire staff network.
• Tap the Home icon.
• Tap the Staff tile on the Home screen.
• Tap the plus sign to add a staff member(s).
• Add the first name, last name and email address.
• Select the Device Registration Type.
• Click Save.
• Customize Options for the staff member.
• To remove a staff member, select the staff member, tap Edit and select Delete Staff.

Customer Portal Set Up

• Tap Network from the Home screen.
  • Tap Customer Portal in Shortcuts.
  • Tap the toggle to enable the Customer Portal

• Tap Page Content to customize the Wi-Fi splash page.

  • Enter the Network Name, Page Heading, upload a cover photo.
  • Select Login Requirements. Select name and email address if you wish to view a list of users of your customer portal.
  • Select URL or Text, then add your terms of service for using your customer Wi-Fi.
  • Enter the Button Text, such as "Connect".
  • Click Save.

• Tap Branding
  • Upload your logos or an image and add colors.
  • Click Save.

• Tap Preview Customer Portal to view your Splash page. Edit as desired following the
steps above.
• Set Network Access Hours
(see instructions on back panel).
• Add Network Restrictions to block objectionable content or applications.
• Tap Customer Portal Visitors to select the Login Retention Period. Login Retention Period indicates how often the customer will need to re-enter their information to connect and how data will be stored.
• Tap Email Customer List File to send a list of unique visitors over the login retention period to your CommandWorx email address.

Network Resilience Set Up

• To enable, tap Network, then tap the Network Resilience Shortcut.
• Tap the toggle to enable Network Resilience
• Tap Select Failover Device SSID and select the hotspot name of the cellular or dedicated hotspot device. The device must be on and discoverable.
• Enter the hotspot password.
• Check the terms box.
• Tap Connect to Hotspot.
• You will be notified when the connection is successful.
• Select which business-critical networks will connect to the hotspot in the event of an outage.

Network Restrictions

• Tap Network from the Home screen.
• Select the desired network.
• Select Network Restrictions in Options.
• Select Content Restrictions to restrict access to content categories.
• Select Applications to block specific applications or add time limits on the staff network.
• Select Websites to block specific websites.

Customer Portal Access Hour Set Up

• Select Networks. Select Customer Portal in Shortcuts.
• Select Network Access Hours in Options.
• Select Every Day to set a start and end time for all days of the week.
• Select Custom to create custom start and end times or turn access off for specific days of the week.

Staff Network Access Hours

• If Staff Network is configured with a single shared password, select Network Access Hours in Options.
• Select Every Day to set a start and end time for all days of the week that apply to all staff members.
• Select Custom to create custom start and end times or turn access off for specific days of the week for all staff members.
• If Staff Network is configured with individual passwords, select the individual staff member in the Staff tile from the Home screen. Set access hours for each staff member as desired.

Visit [QR CODE] for additional information, how-to videos and FAQs.

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