



# TELEVISION SERVICE REQUEST

20000 E. Highway 88 · P.O. Box 1070 · Pine Grove · CA 95665

FOR VOLCANO USE ONLY	<input type="checkbox"/> Fiber	<input type="checkbox"/> Coax	Service Order#
<input type="checkbox"/> New Install	<input type="checkbox"/> Move	Account#	
<input type="checkbox"/> Reconnect	<input type="checkbox"/> Transfer	Install Date:	

### Service Address and Contact Information

Service Address Same as Mailing Address    Had service with Volcano in the past?  Yes  No    Is this New Construction?  Yes  No

Last Name:				First Name:				
Service Address:				City:			Zip:	
Contact Phone #:				Email:				

### Monthly Charges for Channel Packages, Services and Equipment\*

\* Channel Lineup and service descriptions available at our website: <https://volcanocommunications.com/tv-packages>

TV Package	Per Month
<input type="checkbox"/> Limited Basic	\$39.99
<input type="checkbox"/> Basic *	\$115.49
<input type="checkbox"/> Select *	\$124.49
<input type="checkbox"/> Starz Encore Deluxe *	\$130.49
<input type="checkbox"/> Premium *	\$177.49

\* Internet bundle discount available. (basic cable package or higher required.)

Option Packs	Per Month
<input type="checkbox"/> HBO	\$19.99
<input type="checkbox"/> Cinemax	\$13.99
<input type="checkbox"/> HBO & Cinemax	\$30.99
<input type="checkbox"/> Showtime Unlimited	\$17.99
<input type="checkbox"/> Starz	\$8.99
<input type="checkbox"/> Starz Encore	\$4.99
<input type="checkbox"/> Starz Super	\$12.99
<input type="checkbox"/> Premium Plus	\$56.99

Equipment	Qty	Per Month
<input type="checkbox"/> Standard Converter (only for non-Fiber Service)		\$2.99
<input type="checkbox"/> HD Converter ( 1st unit free of charge)*		\$7.99
<input type="checkbox"/> DVR		\$13.99
<input type="checkbox"/> Multi-Room DVR Service (only for non-Fiber Service)		\$6.00
<input type="checkbox"/> Optional Cloud DVR Storage for 50 hours ( only for VolcanoView® Fiber Service)**		\$4.99

\*One HD converter is included with any package at no charge. DVR not included. One outlet per converter made live at time of installation.

\*\*For VolcanoView® customers 10 hours of FREE Cloud DVR storage per account.

Additional Outlet(s) ( TV only )	Qty	per outlet
<input type="checkbox"/> at time of installation up to 4 locations		\$20.00
<input type="checkbox"/> after installation up to 4 locations		\$35.00

#### Installation Charges

<input type="checkbox"/> New Install Charge	\$60.00
<input type="checkbox"/> Reconnect/Re-Install	\$35.00

- A Broadcast TV pass-through fee of \$24.70/month is required to any selected package
- Franchise Fee of 5%/month is assessed in all areas
- Calaveras County Surcharge of \$.30/month assessed in West Point and surrounding areas
- FCC Regulatory Fee of \$.09 /month assessed in all areas
- Watch TV Everywhere included free with any package

### Additional Information

For additional information, please contact our business office at 209/296-7502 or toll free at 888/886-5226 or visit our website at [www.volcanocommunications.com](http://www.volcanocommunications.com)

This information is submitted to obtain services and I certify that all information is true and complete. If this information is not complete or is untrue, I agree that service may be denied or discontinued. If this application is approved and service provided, the undersigned agrees to pay for all services rendered. The applicant agrees to pay all charges against this service made in accordance with the provisions of the tariffs until such date as the Applicant notifies the Company that the service should be discontinued.

Signature of Applicant

Date