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 Serving Lone | Kirkwood | Pine Grove | Pioneer | West Point

## VolcanoVision and VolcanoView® – Monthly Residential Rates

Effective February 1, 2022

Programming Packages	Description	Monthly
<b>Starter Packs (choose one)</b>		
<b>Limited Basic with TVEverywhere</b> <b>45 channels – plus 8 in HD</b>	Local off-air broadcast channels, plus Hometown Radio, The Weather Channel and more. With ABC, NBC, CBS TV Everywhere.	\$35.99
Family Pack with TV Everywhere (Discontinued-see note 4)	Adds Universal Kids, Cartoon Network, Disney Channel, Hallmark Channel and National Geographic.	\$59.99 <sup>4</sup>
<b>Basic Pack with TVEverywhere</b> <b>Over 130 video, 50 audio – plus 54 in HD</b>	<b>Our most popular programming package</b> with your favorite cable channels; major sports, cable news, movies, entertainment – and digital music.	\$110.49
<b>Select Pack with TVEverywhere</b> <b>167 video, 50 audio – plus 66 in HD</b>	Adds NFL Network, Golf, Tennis, college sports, business, more premium movies, music, and general entertainment choices – and digital music.	\$119.49
<b>Starz Encore Deluxe with TVEverywhere</b> <b>173 video, 50 audio – plus 66 in HD</b>	Adds to the Select Pack 7 channels of StarzEncore movie favorites from the 80's thru 00's and original series for the whole family.	\$125.49
<b>Premium Pack with TVEverywhere</b> <b>210 video, 50 audio – plus 75 in HD</b>	Adds HBO, CineMax, Showtime, Flix, The Movie Channel, Starz and StarzEncore- movies, events and original series.	\$172.49
<b>Broadcast TV fee pass-thru 2022</b>	Applies to all Starter Packs – aggregate pass-through of re-transmission consent fees for Sacramento broadcast TV Networks.	\$22.80
<b>Option Packs – May be added to any Starter Pack</b>		
<b>HBO Pack – 7 channels +1 HD</b>	Original Programming, Movies and more with HBO Max app incl.	\$19.99
<b>CineMax Pack– 8 channels +1 HD</b>	Movies: Action, Thrillers and lots more.	\$13.99
<b>StarzEncore Thematic Pack – 7 channels</b>	80's to current movies and series.	\$6.99
<b>Starz Pack–6 channels +1 HD</b>	First run movies, first run original series with Starz app incl.	\$9.99
<b>ShowTime Unlimited – 12 channels +2 HD</b>	Showtime/MovieChannel/Flix with SHO Anytime app incl.	\$17.99
<b>Premium Bundles</b>		
<b>Starz Super Pack–13 channels +1 HD</b>	Starz and StarzEncore together with Starz app incl.	\$14.99
<b>HBO/CineMax Pack – 15 channels +2 HD</b>	HBO & CineMax together with HBO Max app incl.	\$30.99
<b>Premium Plus Pack – 40 channels +5 HD</b>	All Premium channels bundled with their TVEverywhere apps.	\$56.99
<b>First, second and subsequent outlets</b>		
High Definition (HD) Set Top Box (STB) <sup>1</sup>	Required to receive HD programming and MultiRoom DVR service	\$7.99 ea.
Standard Definition (SD) STB <sup>1</sup>	Required to receive SD programming on older TV's	\$2.99 ea.
DVR HD STB <sup>2</sup>	Dual Tuner Digital Video Recorder	\$13.99 ea.
Cable Cards (HD/SD) <sup>1</sup>	For use in customer supplied equipment, no EPG support	\$2.99 ea.
MultiRoom DVR service <sup>3</sup>	Shared DVR service on up to 4 TV's per account	\$6.00 <sup>3</sup>
<sup>1</sup> One <b>HD STB</b> , or SD STB, or Cable Card is included at no charge with any VolcanoVision Starter Pack – effective 02-01-2019. <sup>2</sup> DVR's are an optional service, and are not included in the no charge STB offer, nor will a discount be applied. <sup>3</sup> MultiRoom DVR service is included at no charge on the VolcanoView® Broadband TV platform (available with fiber to the home installations only). <sup>4</sup> Family Pack is no longer available for sale as of January 1 <sup>st</sup> 2015, existing subscribers are grandfathered.		

## Monthly Fees and Surcharges

Effective February 1, 2022

FCC Regulatory Fee - 2022	\$.08
West Point Subscribers only - CCT Calaveras County Surcharge	\$.30

## VolcanoVision – Non-recurring Service Fees

Effective February 1, 2022

Reconnect - with service location pre-wired for Cable TV:	
Service location connection fee	\$35.00
Inside wiring and hook-up of additional TV's (at time of original install)	\$20.00 ea.
VCR/DVD connection to TV set (at time of original install)	No charge
Audio connection to home stereo system	\$99.99
New Installation – no pre-wire for cable TV:	
Outside wiring up to 300 feet and one (1) inside outlet	\$60.00
Additional outside wiring over 300 feet	\$1.00 per foot
Each additional inside outlet (at time of original install)	\$20.00
Upgrades and Changes to existing subscriber service levels:	
Package upgrades requiring service location visits	\$30.00
Inside wiring and hook-up of additional TV sets	\$35.00
Upgrades or changes to Option Pack subscriptions	No charge
Install High Speed Internet service – includes modem, 1 outlet and ISP set-up (waived with annual contract)	
	\$150.00
Miscellaneous fees:	
Trip charge	\$35.00
Connect VCR or DVD player	\$20.00
MultiRoom DVR installation	Call for quote
Reprogram remote control	\$20.00
Non-pay reconnect fee	\$20.00
High Speed Internet change in service charge	\$20.00
Returned check charge	\$20.00