



# LONG DISTANCE SERVICE REQUEST

20000 E. Highway 88 · P.O. Box 1070 · Pine Grove · CA 95665

Phone Number #

Service Order #

### Subscriber Information

Last Name:

First Name:

### VOLCANO LONG DISTANCE PLANS

I am selecting Volcano Long Distance as my long distance provider. CIC 05853 (please choose plan below)

IntraLATA

InterLATA

Both IntraLATA and InterLATA

Call Plan	Monthly Fee	IntraLATA	InterLATA California	Interstate
<input type="checkbox"/> Casual Caller	\$0.00	\$.10 per minute	\$.15 per minute	\$.15/minutes
<input type="checkbox"/> Platinum Advantage	\$4.95	\$.07 per minute	\$.09 per minute	\$.10/minutes
<input type="checkbox"/> Unlimited ** <small>*NOT available for businesses or Dial-up internet usage. Domestic US calls only.</small>	\$39.95	Included	Included	Included

\*\* \$10 Discount available when combining Volcano Vision ( basic package or above ) and/or Volcano Internet Service

All Volcano Long Distance plans include IntraLATA and InterLATA calling. For an explanation of IntraLATA and InterLATA calling, see the Volcano Telephone Handbook and our website at <https://www.volcanocommunications.com/long-distance>

I will choose another long distance provider. I understand that I will need to contact Volcano Telephone with that information

(CIC code) once I have signed up with another provider. There will be a one-time charge of \$5.25 to add a third-party long distance provider. Please see page 2 ( Reverses side) for list of providers.

I am refusing all long distance and understand that I will only be able to make local calls as shown on page 2 according to the telephone prefix from which I will be dialing.

PIC Freeze (No charge) I request that Volcano Telephone place a PIC freeze on my account so my choice of long distance carrier cannot be changed without my specific consent.

### Customer Proprietary Network Information (CPNI)

\*\*\*All Contacts, including the Account holder and Co-applicant, must know the account password to acces call records.

ACCOUNT PASSWORD:

First Pet's name:

First Car:

Favorite team:

1<sup>st</sup> Grade Teacher's name:

Other:

### Additional Information

For additional information, please contact our business office at 209/296-7502 or toll free at 888/886-5226 or visit our website at [www.volcanocommunications.com](http://www.volcanocommunications.com)

This information is submitted to obtain services and I certify that all information is true and complete. If this information is not complete or is untrue, I agree that service may be denied or discontinued. If this application is approved and service provided, the undersigned agree to pay for all services rendered.

THE VOLCANO TELEPHONE COMPANY is requested to furnish the applicant in accordance with its rates, rules and regulations on file with the Utilities Commission of the State of California, telephone service and facilities as detailed herein and as may be ordered from time to time, either verbally or in writing. The applicant certifies that the directory listings as shown herein are correct and agrees to pay all exchanges, tolls and other charges against this service made in accordance with the provisions of the tariffs until such date as the Applicant notifies the Company that the service should be discontinued.

Signature of Applicant

Date



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### Local Calling Prefixes

Exchange Area	FROM PREFIX	TO YOUR LOCAL CALLING AREA FOR VOICE and INTERNET
Kirkwood	258	258
Pine Grove	296	217, 223, 231, 256, 257, 267, 268, 273, 283, 286, 293, 295, <b>296</b> , 304, 418, 419, 560, 660, 714, 791, 806
Pioneer	295	217, 223, 231, 256, 257, 268, 273, 283, 293, <b>295</b> , 296, 304, 418, 419, 660
WestPoint, Glencoe, Wilseyville, Railroad Flat, Mokelumne Hill	293	217, 223, 231, 256, 257, 268, 273, 283, 286, <b>293</b> , 295, 296, 304, 306, 418, 419, 498, 660, 674, 791, 806
Toll Free Numbers		800,844,855,866,877,888
California Relay Service : 711		
For All Emergencies <b>911</b>		

### List of Long Distance Carriers

Below is a list of Long Distance Carriers you can choose from, to provide your long distance on your Telephone line. When choosing a carrier, please ask them to provide you with a Carrier Identification Code (CIC). You can also surf the WWW (Internet), for possibly other carriers in the area. If you choose a carrier not on this list, please ask them for the CIC Code. So we can verify the Company offers long distance in this area.

#### Long Distance Carriers ( updated 11/11/2021)

CIC #	COMPANY	INTER	INTRA	TELEPHONE NUMBER		WEB SITE
				RESIDENTIAL	BUSINESS	
0284	AMERIVISION / AFFINITY 4	X	X	800-800-7550	800-800-7550	<a href="http://www.affinity4.com">www.affinity4.com</a>
0288	AT&T LONG DISTANCE	X	X	888-288-2020	888-288-2020	<a href="http://www.att.com">www.att.com</a>
0732	AT&T LONG DISTANCE	X	X	888-795-2717	888-288-2020	<a href="http://www.att.com">www.att.com</a>
5792	AT&T LONG DISTANCE ( SBC LEGACY)	X	X	877-366-3200	888-288-2020	<a href="http://www.att.com">www.att.com</a>
0071	CenturyLink aka Broadwing Lumen	X	X	800-763-5843	800-860-1020	<a href="http://www.lumen.com">www.lumen.com</a>
0948	CenturyLink aka Broadwing Lumen	X	X	800-871-9244	800-994-9638	<a href="http://www.lumen.com">www.lumen.com</a>
0432	CENTURY LINK ( aka QUEST)	X	X	800-860-2255	800-860-1020	<a href="http://www.centurylink.com">www.centurylink.com</a>
0649	CREDO MOBILE ( aka Working Assets )	X	X	800-788-0898	800-788-0898	<a href="http://www.credolongdistance.com">www.credolongdistance.com</a>
0457	LINGO ( was EXCEL ) ImpactConnect	X	X	800-871-0999	800-962-4631	<a href="http://www.startec.com">www.startec.com</a>
0752	LINGO ( was EXCEL )	X	X	800-875-9235	800-875-9235	<a href="http://www.excel.com">www.excel.com</a>
0222	MCI LONG DISTANCE	X	X	800-444-3333	800-444-2222	<a href="http://www.mci.com">www.mci.com</a>
0555	MCI LONG DISTANCE	X	X	888-624-5622	800-444-2222	<a href="http://www.mci.com">www.mci.com</a>
5483	VERIZON LONG DISTANCE	X	X	800-837-4966	800-483-8188	<a href="http://www.verizon.com">www.verizon.com</a>