


# TELEPHONE LINE SERVICE REQUEST

 20004 E. Highway 88 - P.O. Box 1070 - Pine Grove - CA 95665	FOR VOLCANO USE ONLY	Account#
		Service Order#
	<input type="checkbox"/> New Install \$119.50 <input type="checkbox"/> Move \$44.75	Install date:
	<input type="checkbox"/> Reconnect \$44.75 <input type="checkbox"/> Transfer \$16.75	Phone#

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Business Name (if applicable): \_\_\_\_\_

Service Address: \_\_\_\_\_

☐ Please publish in the print directory and make available through 411 Directory Assistance   ☐ I wish to be Non-Published

Name to appear in Directory: \_\_\_\_\_ ☐ List my address (if business)

Caller ID Name: \_\_\_\_\_ SELECT ONE: ☐ Selective Blocking   ☐ Complete Blocking

## SERVICE RATES

- Residential Service Rate is \$27.50/month plus a Subscriber Line Charge of \$6.50/month
- Business Service Rate is \$38.95/month/per line and Subscriber Line Charge (\$6.50/month for single access line, or \$9.20/month/per line, for multiple access line) and ARC Surcharge of \$3.00/month/per line.

## ADDITIONAL TELEPHONE FEATURES

<input type="checkbox"/>	Caller ID – Incoming Calls	\$6.17	<input type="checkbox"/>	Call Forwarding	\$0.00	<input type="checkbox"/>	Voicemail Box Economy	\$0.00
<input type="checkbox"/>	Anonymous Call Rejection	\$3.00	<input type="checkbox"/>	Busy Call Forwarding	\$0.00	<input type="checkbox"/>	Voicemail Box Basic	\$4.45
<input type="checkbox"/>	Call Rejection	\$3.00	<input type="checkbox"/>	Delayed Call Forwarding	\$0.00	<input type="checkbox"/>	Voicemail Box Enhanced	\$5.45
<input type="checkbox"/>	Inside Wiring Maintenance	\$2.00	<input type="checkbox"/>	Call Waiting	\$0.00	<input type="checkbox"/>	Voicemail Box Premium	\$6.45

Additional calling features and their descriptions may be found in the Volcano Telephone directory, Volcano Telephone Handbook, or by asking any Volcano Telephone Representative.

- ☐ PIC Freeze \$0.00 - I request that Volcano Telephone place a PIC Freeze on my account so my choice of long-distance carrier cannot be changed without my specific consent.
- ☐ I am refusing all long distance plans and carriers on my Volcano Telephone service and understand that I will not be able to make calls to numbers outside my local area as shown in the "Local Calling Prefixes" portion of this form.

## CALIFORNIA LIFELINE DISCOUNT PROGRAM

The California LifeLine Telephone Program (California LifeLine) provides discounts on basic home phone service to qualified households. This program of the California Public Utilities Commission helps customers who qualify to lower their phone bills. More information and qualifying factors can be seen at [www.californialifeline.com](http://www.californialifeline.com)

- ☐ I may be eligible and would like to enroll in the California LifeLine Program.
- ☐ Please transfer my previous Lifeline phone # \_\_\_\_\_

## Additional Information

For additional information, please contact our Business Office at 209-296-7502 or toll free at 888-886-5226 or visit our website at [www.volcanocommunications.com](http://www.volcanocommunications.com)

THE VOLCANO TELEPHONE COMPANY is requested to furnish the applicant in accordance with its rates, rules, and regulations on file with the Utilities Commission of the State of California, telephone service and facilities as detailed herein and as may be ordered from time to time, either verbally or in writing. The applicant certifies that the directory listings as shown herein are correct and agrees to pay all exchanges, tolls, and other charges against this service made in accordance with the provisions of the tariffs until such a date as the Applicant notifies the Company that the service should be discontinued.

The following are not included in installation: Wiring a new "home run" from the SNI, running new inside wire for homes with multiple telephone numbers and less than four (4) pair inside wires, installation of new outlets or connecting customer equipment.

Signature of Applicant: \_\_\_\_\_ Date: \_\_\_\_\_