



20000 E. Highway 88 · P.O. Box 1070 · Pine Grove · CA 95665

RESIDENTIAL TELEPHONE LINE SERVICE

FOR VOLCANO USE ONLY

Service Order#

New Install \$119.50 Move \$44.75 Account#

Reconnect \$44.75 Transfer \$16.25 Install Date:

Service Address and Contact Information

Service Address Same as Mailing Address Had service with Volcano in the past? Yes No Is this New Construction? Yes No

Last Name: _____ First Name: _____

Service Address: _____ City: _____ Zip: _____

Contact Phone #: _____ Email: _____

Yes Publish in the Print Directory and make
 No available through 411 Directory Assistance

Name to appear in Directory: _____

Caller ID (select one) selective block complete block Caller ID Name: _____

SERVICE RATES

Residential Service Rate is \$24.00/month and Subscriber Line Charge is \$6.50/month.

ADDITIONAL TELEPHONE FEATURES¹⁾

<input type="checkbox"/> Anonymous Call Rejection	\$3.00	<input type="checkbox"/> Caller ID - Incoming Call	\$6.17	<input type="checkbox"/> Speed Calling (8 numbers)	\$2.65
<input type="checkbox"/> Call Rejection	\$3.00	<input type="checkbox"/> Inside Wiring Maintenance	\$2.00	<input type="checkbox"/> Speed Calling (30 numbers)	\$4.65
<input type="checkbox"/> Call Return	\$3.00	<input type="checkbox"/> Priority Ringing	\$3.00	<input type="checkbox"/> Teen Service ³⁾	\$6.00
<input type="checkbox"/> Call Waiting	\$4.00	<input type="checkbox"/> Repeat Dialing	\$3.00	<input type="checkbox"/> Three way calling	\$4.00
<input type="checkbox"/> Call Forwarding	\$2.65	<input type="checkbox"/> Selective Toll Denial ³⁾ \$4.00 Specify 4 digits PIN # _____		<input type="checkbox"/> VoiceMail Box Economy	\$2.95
<input type="checkbox"/> Call Forwarding Busy ²⁾	\$2.65			<input type="checkbox"/> VoiceMail Box Basic ⁴⁾	\$4.45
<input type="checkbox"/> Call Forwarding Delayed ²⁾	\$3.23			<input type="checkbox"/> VoiceMail Box Enhanced ⁴⁾	\$5.45
Specify # of rings (4 default) _____				<input type="checkbox"/> VoiceMail Box Premium ⁴⁾	\$6.45

1) Featured descriptions available in Volcano Telephone Customer Handbook and at our website: <https://www.volcanocommunications.com/calling-features>

2) If call forwarding selected Please specify Fwd to # _____

3) Activation fee \$18.00 4) Email Notifications included

PIC Freeze

\$0.00

I request that Volcano Telephone place a PIC freeze on my account so my choice of long distance carrier cannot be changed without my specific consent

CALIFORNIA LIFELINE DISCOUNT PROGRAM

The California LifeLine Telephone Program (California LifeLine) provides discounts on basic home phone service to qualified households. This program of the California Public Utilities Commission helps customers who qualify to lower their phone bills. More information and qualifying factors can be seen at www.californialifeline.com

I am eligible to enroll in the California LifeLine Program.

Transfer Previous Lifeline Phone _____

Additional Information

For additional information, please contact our business office at 209/296-7502 or toll free at 888/886-5226 or visit our website at www.volcanocommunications.com

This information is submitted to obtain services and I certify that all information is true and complete. If this information is not complete or is untrue, I agree that service may be denied or discontinued. If this application is approved and service provided, the undersigned agree to pay for all services rendered.

THE VOLCANO TELEPHONE COMPANY is requested to furnish the applicant in accordance with its rates, rules and regulations on file with the Utilities Commission of the State of California, telephone service and facilities as detailed herein and as may be ordered from time to time, either verbally or in writing. The applicant certifies that the directory listings as shown herein are correct and agrees to pay all exchanges, tolls and other charges against this service made in accordance with the provisions of the tariffs until such date as the Applicant notifies the Company that the service should be discontinued.

Signature of Applicant

Date