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 Serving Lone | Kirkwood | Pine Grove | Pioneer | West Point

VolcanoVision and VolcanoView® – Monthly Residential Rates

Effective February 1, 2024

Programming Packages	Description	Monthly
Starter Packs (choose one)		
Limited Basic with TVEverywhere Over 45 channels – (8 in HD)	Local off-air broadcast channels, plus Hometown Radio, The Weather Channel and more. With ABC, NBC, CBS, TV Everywhere.	\$44.99
Family Pack with TV Everywhere (Discontinued-see note 4)	Adds Universal Kids, Cartoon Network, Disney Channel, Hallmark Channel and National Geographic.	\$68.99 ⁴
Basic Pack with TVEverywhere Over 130 video – (55 in HD) + 50 audio	Our most popular programming package with your favorite cable channels; major sports, cable news, movies, entertainment – and digital music.	\$120.49
Select Pack with TVEverywhere Over 160 video – (68 in HD) + 50 audio	Adds NFL Network, Golf, Tennis, college sports, business, more premium movies, music, and general entertainment choices – and digital music.	\$129.49
Starz Encore Deluxe with TVEverywhere Over 165 video – (68 in HD) + 50 audio	Adds to the Select Pack 7 channels of StarzEncore movie favorites from the 80's to recent and original series for the whole family.	\$135.49
Premium Pack with TVEverywhere Over 200 video – (73 in HD) + 50 audio	Adds HBO, CineMax, SHOWTIME, Flix, The Movie Channel, Starz and StarzEncore - movies, events and original series.	\$182.49
Broadcast TV fee pass-thru 2024	Applies to all Starter Packs – aggregate pass-through of re-transmission consent fees for Sacramento broadcast TV Networks.	\$29.00
Option Packs – May be added to any Starter Pack		
HBO Pack – 7 channels (1 HD)	Original Programming, Movies and more with Max app incl.	\$21.49
CineMax Pack – 8 channels (1 HD)	Movies: Action, Thrillers and much more	\$14.99
StarzEncore Thematic Pack – 7 channels	Movie favorites 80's to recent and original series	\$5.49
Starz Pack – 6 channels (1 HD)	First run movies, first run original series w/Starz app	\$9.99
SHOWTIME Unlimited – 12 channels (2HD)	SHOWTIME/The Movie Channel/Flix	\$19.49
Premium Bundles		
Starz/StarzEncore Pack – 13 channels (1 HD)	First run movies, first run original series w/Starz app	\$13.99
HBO/CineMax Pack – 15 channels (2 HD)	HBO & CineMax together with Max app incl.	\$33.49
Premium Plus Pack – 40 channels (5 HD)	All Premium channels bundled with their WatchTVEverywhere apps	\$60.99
First, second and subsequent outlets		
High Definition (HD) Set Top Box (STB) ¹	Required to receive HD programming and MultiRoom DVR service	\$7.99 ea.
Standard Definition (SD) STB ¹	Required to receive SD programming on older TV's	\$2.99 ea.
DVR HD STB ²	Dual Tuner Digital Video Recorder	\$13.99 ea.
Cable Cards (HD/SD) ¹	For use in customer supplied equipment, no EPG support	\$2.99 ea.
MultiRoom DVR service ³	Shared DVR service on up to 4 TV's per account	\$6.00 ³
¹ One HD STB , or SD STB, or Cable Card is included at no charge with any VolcanoVision Starter Pack – effective 02-01-2019. ² DVR's are an optional service, and are not included in the no charge STB offer, nor will a discount be applied. ³ MultiRoom DVR service is included at no charge on the VolcanoView® Broadband TV platform (available with fiber to the home installations only). ⁴ Family Pack is no longer available for sale as of January 1 st 2015, existing subscribers are grandfathered.		

Monthly Fees and Surcharges

Effective February 1, 2024

FCC Regulatory Fee - 2024	\$.11
West Point Subscribers only - CCT Calaveras County Surcharge	\$.30

VolcanoVision – Non-recurring Service Fees

Effective February 1, 2024

Reconnect - with service location pre-wired for Cable TV:	
Service location connection fee	\$35.00
Inside wiring and hook-up of additional TV's (at time of original install)	\$20.00 ea.
VCR/DVD connection to TV set (at time of original install)	No charge
Audio connection to home stereo system	\$99.99
New Installation – no pre-wire for cable TV:	
Outside wiring up to 300 feet and one (1) inside outlet	\$60.00
Additional outside wiring over 300 feet	\$1.00 per foot
Each additional inside outlet (at time of original install)	\$20.00
Upgrades and Changes to existing subscriber service levels:	
Package upgrades requiring service location visits	\$30.00
Inside wiring and hook-up of additional TV sets	\$35.00
Upgrades or changes to Option Pack subscriptions	No charge
Install High Speed Internet service – includes modem, 1 outlet and ISP set-up (waived with annual contract)	
	\$150.00
Miscellaneous fees:	
Trip charge	\$35.00
Connect VCR or DVD player	\$20.00
MultiRoom DVR installation	Call for quote
Reprogram remote control	\$20.00
Non-pay reconnect fee	\$20.00
High Speed Internet change in service fee	\$20.00
Returned check fee	\$20.00